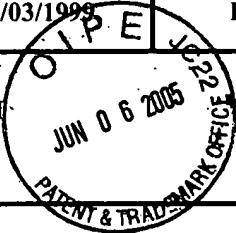
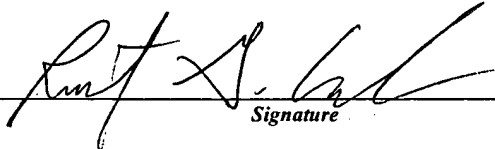



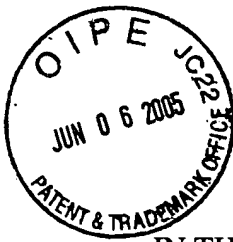


AMENDMENT TRANSMITTAL LETTER (Large Entity)				Docket No. 42059-00970											
Applicant(s): SRINIVASAN															
Application No. 09/433,497	Filing Date 11/03/1998	Examiner Derrick W. Ferris	Customer No. 25231	Group Art Unit 2663	Confirmation No. 2641										
Invention: SRINIVASAN															
															
COMMISSIONER FOR PATENTS:															
Transmitted herewith is an amendment in the above-identified application.															
The fee has been calculated and is transmitted as shown below.															
CLAIMS AS AMENDED															
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE										
TOTAL CLAIMS	23 -	24 =	0	x \$50.00	\$0.00										
INDEP. CLAIMS	4 -	4 =	0	x \$200.00	\$0.00										
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00										
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00										
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-1419 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.															
WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.															
 _____ Signature			Dated: JUNE 1, 2005												
ROBERT G. CROUCH REGISTRATION NO. 34,806 MARSH FISCHMANN & BREYFOGLE, LLP 3151 S. VAUGHN WAY, SUITE 411 AURORA, COLORADO 80014 (720) 562-5602			<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2">I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on</td> </tr> <tr> <td style="text-align: center;">JUNE 1, 2005</td> <td style="text-align: center;">(Date)</td> </tr> <tr> <td colspan="2" style="text-align: center;">  _____ Signature of Person Mailing Correspondence </td> </tr> <tr> <td colspan="2" style="text-align: center;">MAUREEN SILEO</td> </tr> <tr> <td colspan="2" style="text-align: center;">Typed or Printed Name of Person Mailing Correspondence</td> </tr> </table>			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on		JUNE 1, 2005	(Date)	 _____ Signature of Person Mailing Correspondence		MAUREEN SILEO		Typed or Printed Name of Person Mailing Correspondence	
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JUNE 1, 2005	(Date)														
 _____ Signature of Person Mailing Correspondence															
MAUREEN SILEO															
Typed or Printed Name of Person Mailing Correspondence															
CC:															



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

SRINIVASAN

Serial No.: 09/433,497

Filed: November 3, 1999

Confirmation No.: 2641

Atty. File No.: 1631 (42059-00970)

For: "Intelligent Call Routing System"

) Group Art Unit: 2663

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) Examiner: Derrick W. Ferris

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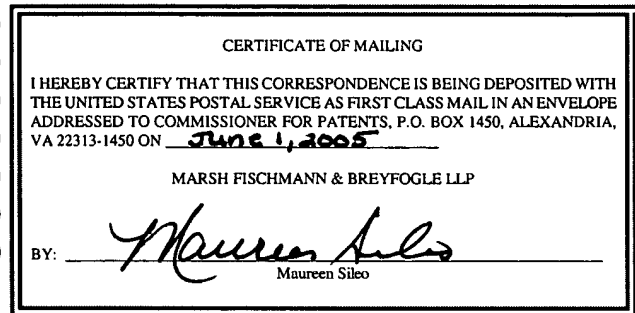
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AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is filed in response to the Office Action mailed December 1, 2004. Also enclosed is a request for a three-month extension of time, thereby extending the time period for response from March 1, 2005 to June 1, 2005, as well as a check in the amount of \$1020.00 for the time extension fee. Please credit any overpayment or charge any underpayment to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows: